# MASTERCLASS 4 Digitalization and the role of innovation

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## Proposed outline



# **CENTER FOR MANAGING CHRONIC DISEASE**



a:care

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# What is the center for managing chronic disease?

**Research & program areas** 



**Chronic physical and mental health conditions** 



Mobile technologies for improving self-care support

222

**Populations in the US and Internationally** 



# Mobile technologies for improving self-care support

### **Special devices**



### **Smartphones**



### Automated calls (IVR)



### **Text messages (SMS)**



# Why does mobile health matter?

**Reason #1:** Everybody's got a phone





# Number of cell phones (in thousands) per 100,000 population<sup>1</sup>



ITU: International Telecommunication Union

1. Measuring the Information Society Report, ITU, 2014 [Accessed 02 September 2020], https://www.itu.int/en/ITU-D/Statistics/Documents/publications/mis2014/MIS2014\_without\_Annex\_4.pdf





International Telecommunication Union world telecommunication/ Information and Communication Technologies indicators database



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## Even the most vulnerable populations have phones<sup>3</sup>



3. J. Firth, J. Cotter et al: Mobile Phone Ownership and Endorsement of "mHealth" Among People With Psychosis: A Meta-analysis of Cross-sectional Studies. Schizophr Bull 42(2):448-455, September 2015, [Accessed 02 September 2020], https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4753601/

# Why does mobile health matter?

## Reason #2:

# There's not enough time during face-to-face encounters<sup>4,5</sup>

4. Yarnall, Kimberly SH, et al: Primary care: is there enough time for prevention? American journal of public health 93(4):635-641, May 2003, [Accessed 02 September 2020],

5. Østbye, Truls, et al: Is there time for management of patients with chronic diseases in primary care? Annals of Family Medicine 3(3):209-214, May 2005, [Accessed 02 September 2020], https://www.ncbi.nlm.nih.gov/pmc/articles/PMC1466884/



# Why does mobile health matter?

## Reason #3:

mHealth interventions (can) be effective





# Monitoring





# Concordance of patients' SMS-reported home urine protein test results with same day in-clinic tests<sup>6</sup>.

• • • • • • • • • • • • • • • • • • •	Same-day clinic urinalysis results			
SMS home urinalysis results	Negative / Trace	1+	2+	3+
Negative/Trace				
1+				
2+				1
≥3+				

6. Chia-shi Wang & al, Text Messaging for Disease Monitoring in Childhood Nephrotic Syndrome, Kidney Int Rep (2019) 4, 1066–1074, May 2019, [Accessed 02 September 2020], https://www.ncbi.nlm.nih.gov/pmc/articles/PMC6698307/



# Concordance of patients' SMS-reported home urine protein test results with same day in-clinic tests<sup>6</sup>.

	Same-day clinic urinalysis results			
SMS home urinalysis results	Negative / Trace	1+	2+	3+
Negative/Trace	67	2	1	4
1+	4	6	4	2
2+	2	0	5	10
≥3+	0	1	0	27

6. Chia-shi Wang & al, Text Messaging for Disease Monitoring in Childhood Nephrotic Syndrome, Kidney Int Rep (2019) 4, 1066–1074, May 2019, [Accessed 02 September 2020], https://www.ncbi.nlm.nih.gov/pmc/articles/PMC6698307/



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6. Chia-shi Wang & al, Text Messaging for Disease Monitoring in Childhood Nephrotic Syndrome, Kidney Int Rep (2019) 4, 1066–1074 , May 2019, [Accessed 02 September 2020], https://www.ncbi.nlm.nih.gov/pmc/articles/PMC6698307/

# **Medication use**



# Impact of SMS in care of patients with HIV in Kenya<sup>7</sup>



7. Lester RT, et al: Effects of a mobile phone short message service on antiretroviral treatment adherence in Kenya. The Lancet 376(9755): 1838-45, November 2010, [Accessed 02 September 2020], <u>https://pubmed.ncbi.nlm.nih.gov/21071074/</u>





# Anti-hypertensive medication use in the past month(%)<sup>8</sup>



8. Tian et al.: A cluster randomized controlled trial of a simplified multifaceted management program for individuals at high cardiovascular risk (SImCard Trial) in rural Tibet, China, and Haryana India. Circulation 1;132(9):815-24, September 2015 [Accessed 02 September 2020], https://pubmed.ncbi.nlm.nih.gov/26187183/





# Mobile telephone text messaging for medication adherence in chronic disease a meta-analysis<sup>9</sup>



9. Jay Thakkar, Rahul Kurup et al: Mobile Telephone Text Messaging for Medication Adherencein Chronic Disease A Meta-analysis JAMA Intern Med. 2016;176(3):340-349, 2016, [Accessed 02 September 2020], https://jamanetwork.com/journals/jamainternalmedicine/fullarticle/2484905#:~:text=Conclusions%20and%20Relevance%20Mobile%20phone,an%20absolute%20increase%20of%2017.8%25.



10.0

# Mobile telephone text messaging for medication adherence in chronic disease a meta-analysis<sup>9</sup>

"Mobile phone text messaging approximately doubles the odds of medication adherence. This increase translates into adherence rates improving from 50% (assuming this baseline rate in patients with chronic disease) to 67.8%, or an absolute increase of 17.8%."<sup>9</sup>



9. Jay Thakkar, Rahul Kurup et al: Mobile Telephone Text Messaging for Medication Adherencein Chronic Disease A Meta-analysis JAMA Intern Med. 2016;176(3):340-349, 2016, [Accessed 02 September 2020], https://jamanetwork.com/journals/jamainternalmedicine/fullarticle/2484905#:~:text=Conclusions%20and%20Relevance%20Mobile%20phone,an%20absolute%20increase%20of%2017.8%25.

# Lifestyle behaviors



# **a:care** Txt2Stop: Texting doubles smoking cessation rates<sup>10</sup>

	Intervention (SE)	Control (SE)	Relative risk (95% CI)	p value
Primary outcome	·			
Biochemically verified abstinence at 6 months	10.7% (0.6)	4.9% (0.4)	2·20 (1·80–2·68)	<0.0001
Secondary outcomes (4 weeks)				
Self-reported no smoking in past 7 days	28.7% (0.8)	12.1% (0.6)	2·37 (2·11–2·66)	<0.0001
Secondary outcomes (6 months)				
Self-reported 28-day continuous abstinence	19.8% (0.8)	13.5% (0.7)	1.47 (1.30–1.66)	<0.0001
Self-reported no smoking in past 7 days	24·2% (0·8)	18·3% (0·8)	1.32 (1.19–1.47)	<0.0001
Self-reported involvement in vehicle crashes	4.5%(0.4)	3.8% (0.4)	1.16 (0.89–1.51)	0.269
Pain in thumb while texting	4.5% (0.4)	4.5% (0.4)	1.00 (0.78–1.28)	0.985

Data are percentage (SE) or relative risk (95% CI). Multiple imputation by chained equations (number of imputations=100)

10. Caroline Free, Rosemary Knight, Steven Robertson, et al: Smoking cessation support delivered via mobile phone text messaging (txt2stop): a single-blind, randomized trial, June 2011 [Accessed 02 September 2020], <a href="https://jamanetwork.com/journals/jamainternalmedicine/fullarticle/2484905#:~:text=Conclusions%20and%20Relevance%20Mobile%20phone,an%20absolute%20increase%20of%2017.8%25">https://jamanetwork.com/journals/jamainternalmedicine/fullarticle/2484905#:~:text=Conclusions%20and%20Relevance%20Mobile%20phone,an%20absolute%20increase%20of%2017.8%25</a>.



Effect of lifestyle-focused text messaging on risk factor modification in patients with coronary heart disease: A randomized clinical trial<sup>11</sup>

Mean (95% CI)

Parameter	Intervention	Control	Mean difference (95% Cl)	pValue
LDL-C, mg/dL	79 (76 to 82)	84 (81 to 87)	–5 (–9 to 0)	.04
Systolic blood pressure, mm Hg	128.2 (126.7 to 129.8)	135.8 (134.3 to 137.3)	-7.6 (-9.8 to -5.4)	<.001
BMI	29.0 (28.8 to 29.3)	30.3 (30.1 to 30.5)	–1.3 (–1.6 to –0.9)	<.001
Physical activity, MET min/wk	936.1 (69.6)	642.7 (68.1)	293.4 (102.0 to 484.8)	.003
Smoking, No./ (%)	88/339 (26.0)	152/354 (42.9)	RR, 0.61 (0.48 to 0.76)	<.001

11.Clara K. Chow, Julie Redfern, Graham S. Hillis, et al: Effect of Lifestyle-Focused Text Messaging on Risk Factor

Modification in Patients With Coronary Heart Disease A Randomized Clinical Trial, JAMA 314(12):1255-1263, 2015, [Accessed 02 September 2020], https://jamanetwork.com/journals/jama/fullarticle/2442937.



Suicide prevention using self-guided digital interventions: A systematic review and meta-analysis of randomized controlled trials<sup>12</sup>



12. Michelle Torok, Jin Han, Simon Baker, Aliza Werner-Seidler, et al: Suicide prevention using self-guided digital interventions: a systematic review and meta-analysis of randomised controlled trials. The Lancet Digital Health 2(1), 2020, [Accessed 02 September 2020], <a href="https://www.mendeley.com/catalogue/744e6160-f478-38ad-8c36-01bba572dc7e/">https://www.mendeley.com/catalogue/744e6160-f478-38ad-8c36-01bba572dc7e/</a>



Suicide prevention using self-guided digital interventions: A systematic review and meta-analysis of randomized controlled trials<sup>12</sup>



12. Michelle Torok, Jin Han, Simon Baker, Aliza Werner-Seidler, et al: Suicide prevention using self-guided digital interventions: a systematic review and meta-analysis of randomised controlled trials. The Lancet Digital Health 2(1), 2020, [Accessed 02 September 2020]. https://www.mendeley.com/catalogue/744e6160-f478-38ad-8c36-01bba572dc7e/

model: | 2 =52.7%, | 2 Cl 0.0 - 81.1

# The carepartner program



# The CarePartner Program







Patient receives a call from the system and reports information regarding their health. Based on the responses, the patient receives information to improve their selfcare



Clinic receives alerts about the patients' worrisome signs and symptoms



Family member or friend receives an email, IVR call, or SMS with updates on the patient's status

A randomized comparative effectiveness trial of patients with heart failure



## IVR-Reported medication adherence<sup>13</sup>

### **Patients without CarePartner feedback**

### **Patients with CarePartner feedback**



13. Piette, John D., Dana Striplin, Nicolle Marinec, Jenny Chen, Ranak B. Trivedi, David C. Aron, Lawrence Fisher, and James E. Aikens. "A mobile health intervention supporting heart failure patients and their informal caregivers: a randomized comparative effectiveness trial." Journal of medical Internet research 17, no. 6 (2015): e142.



# IVR-Reported shortness of breath<sup>14</sup>

### **Patients without CarePartner feedback**

### **Patients with CarePartner feedback**



14. Piette, John D., Dana Striplin, Nicolle Marinec, Jenny Chen, Ranak B. Trivedi, David C. Aron, Lawrence Fisher, and James E. Aikens. "A mobile health intervention supporting heart failure patients and their informal caregivers: a randomized comparative effectiveness trial." Journal of medical Internet research 17, no. 6 (2015): e142.



## CarePartner intervention decreases rehospitalization rates<sup>15</sup>

**Time to first rehospitalization (all pts)** 

### Time to first rehospitalization or ED visit



15. Piette JD, et al.: Impacts of Post-Hospitalization Accessible Health Technology and Caregiver Support on 90-Day Acute Care Use and Self-Care Assistance: a Randomized Clinical Trial. American J of Medical Quality, in press.

# Caregivers felt less burden

# What is Cognitive Behavioral Therapy for Chronic Pain?

- Skill-based treatment
- Informed by the biopsychosocial model
- Effective<sup>16,17</sup>
- Low risk
- Consistent with care for other chronic condition

 Hoffman, Benson. M, Papas, Rebecca. K et al: Meta-analysis of psychological interventions for chronic low back pain. Health Psychol, 26, 1-9, 2007, [Accessed 02 September 2020], <u>https://content.apa.org/record/2006-23340-001</u>
Ostelo et al: Behaviorual treatment for chronic low-back pain. Cochrane Database of Systematic Reviews, January 2005, [Accessed 02 September 2020], <u>https://www.cochranelibrary.com/cdsr/doi/10.1002/14651858.CD002014.pub2/information</u>





Interactive voice response-based self management for chronic back pain. The Cooperative Pain Education and Self-management noninferiority randomized trial

Face to face CBT		IVR CBT
10 weekly sessions	$\bigcirc$	10 weekly sessions
8 self-management skills	$\bigcirc$	8 self-management skills
Therapist teaching	$\bigcirc$	Handbook/IVR teaching
Assigned steps goals	$\bigcirc$	Assigned steps goals
Pedometer logs	$\bigcirc$	IVR reporting of steps for weekly pre-recorded feedback

# What is a good doctor like?



Good doctors make their assessments relevant to each patient's needs



Good doctors adapt treatment to each patient's needs



# Two brief videos to illustrate a limitation of these current mobile health approaches and how AI can help



PETERPOLATION

#### Assessing the Effect of mHealth Interventions in Improving Maternal and Neonatal Care in Low- and Middle-Income Countries: A Systematic Review

Bephanie Felicie Victoria Sondaal<sup>®</sup>, Joppe Linda Browne<sup>®</sup>, Mary Annoskuh-Coleman<sup>®</sup>, Alexender Borgalain<sup>®</sup>, Andrea Boines Miteridung<sup>®</sup>, Micam Verwijs<sup>®®</sup>, Keratin Köpelain-Grobuech<sup>1,0</sup>

 Julius Climate Haalth, Julius Cleriter for Health Economic and Printary Care, University Medical Clerite, Children, The Netherlands, J. Bohnol of Public Health, University of Dirane, Lagon, Anna, Dirane, B. Dagastream of Cohemistry Medicine, Institute of Health and Noticella, Directory of Chill, Data, Honorea, 4. Mys.Connectlid; Charge: Charge Later Zine, Meanman, Taniania, & International Individual Indi-Control (Data), and Development, The Hagan, The Netherlands, & Diseases of Epithemiology and Browningto, School of Public Health, Faculty of Health Economic Lothornelly of the Mitsubschool, Julianimetary, School Africa.

### Mobile Text Messaging for Health: A Systematic Review of Reviews

#### Amanda K. Hall,<sup>1</sup> Heather Cole-Lewis,<sup>2,3</sup> and Jay M. Bernhardt<sup>4</sup>

<sup>1</sup>Department of Biomedical Informatics and Medical Education, University of Washington, School of Medicine, Soattle, Washington 94103, annali mandiha@uw.olu.

<sup>1</sup>Department of Biomolical Informatics, Calambia University, New York, NY 10012, small he264948654ebia.obc

13CF International, Rockville, Maryland 20857

\*Canter for Health Communication, Mondy College of Communication, University of Tease, Austin, Tease 74712; ersail: jay.larsihardr@usetin.stense.adu

#### A review of reviews!!

#### **Global Burden of Cardiovascular Disease**

#### Mobile Health Devices as Tools for Worldwide Cardiovascular Risk Reduction and Disease Management

John D. Plette, PhD: Jacob Lin, MD: Corporat K. Hana, MLDI, Wittensy Townsond, MLDI, Data Metprin, MIHAA, Machair Hanster, MD, MPA

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**BMC Public Health** 

Annual States

#### BEALANCH ARTICLE



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### and strength of the Concert of Ferning's Additional Television

Fundamentals for Future Mobile-Health (minisalth): A Systematic Review of Mobile Phone and Web-Based Text Messaging in Mental Health

Arba Bernagari, M.S. Inngo Rao, Carrol, MS, Mit, San, Bandi, Molar Kahel, MS, Hol Holgar Carrol, 143, 763

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"Annu per di angan di sina anti-si sa tan 180 danada, terang di katela, kanada, tan berekan tanin Lang tang berkeka tani

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